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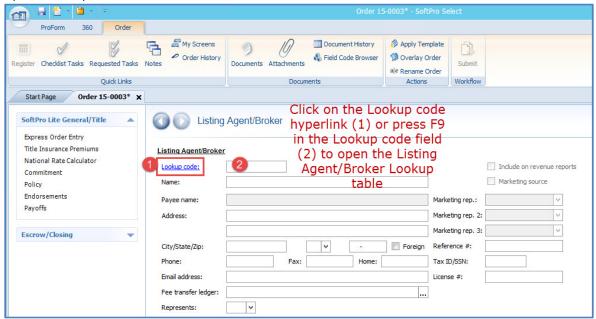
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Using Lookup Tables

ProForm lookup tables are collections of frequently used data, such as your order contacts (lenders, real estate agents, etc.), or exceptions and requirements that are stored so they may be easily retrieved into a ProForm order to save data entry time. Storing information in lookup tables eliminates re-entering the same information into multiple orders. The data in these tables can be added to as you use contacts or other data to be used again on future orders.

Screens that use Lookup Tables usually contain a hyper link labeled **Lookup code** that is underlined in blue font, as shown in this example Listing Agent/Broker screen. Click on the link OR press **F9** in the Lookup code field to open a lookup table.



Clicking on the hyperlink or pressing F9 in the Lookup code field opens the Lookup table; in this example the Listing Agent/Broker lookup table where we see a list of Real Estate companies to select from:





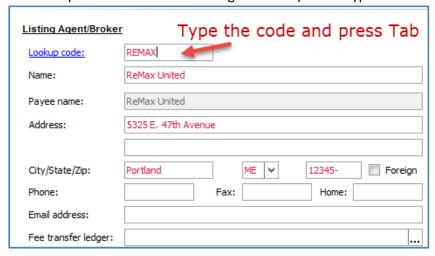
The fastest way to choose one is to double-click anywhere on the line of the entry you want to select, but you can also:

- Click the row, and then click the Retrieve Entry button.
- Press the Tab key, then press the Up/Down arrow keys to navigate to the desired row, and then press
 Enter or Alt+R.

After I've Retrieved Keller-Williams, the Name, and other contact information populates the order from the Lookup table:



Some Lookup Table entries have codes. To save time, if you know a contact's Lookup code, you can enter it in the Lookup code field instead of using the Lookup Table hyperlink or F9.



If you need to remove an entry, press **F2** in the Lookup code field to remove all of the contact information that was retrieved from the Lookup table.

F2 is a commonly used keyboard shortcut that can be used anywhere in SoftPro Select to quickly delete information in a field.



Sometimes a Lookup Table will have a different label, but will still be underlined in blue font.



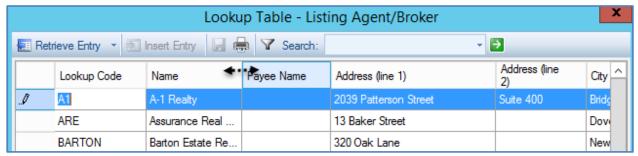
This is still a Lookup Table and works the same as the Listing Agent/Broker Lookup Table but this doesn't have Lookup Codes. Simply enter the zip code for your property and the City, State and County will fill in as well. This also works on all Contact screens and anywhere you have a Zip Code field.

You can also click the Hyperlink to Search for an entry if needed.

NOTE to Simulation Creator: Click the Order Contacts screen in My Screens. Display a blank Appraiser contact (double-click Appraiser if it is in the Contact grid or use the Plus icon), and click the Lookup code link. Delete these transition slides and begin the next section on Appraiser Lookup Table.

You can resize the Lookup Table window to assist you in your search. To make the Lookup Table screen bigger, hover over the edges or a corner to expand the entire window.

You can also make the columns themselves bigger. Click and drag between column headers to make a column bigger. In this example I am going to click between the Name and Payee headers, drag the mouse to the right so that the Name column will be wider:



Expanded Name Header:





This Listing Agent/Broker Lookup Table contains several entries. We know company is in the city of Boston. You can click the City column header to sort the entries by City:



The list is now sorted alpha-numerically by city and the Company we need displays towards the top of the list. When you sort by columns, there is a sort indicator arrow letting you know that the table is sorted by that column. When the arrow is pointed up that means the information is sorted A-Z.

If you click the column header a 2nd time, the information is sorted Z-A and the sort indicator arrow is pointing down.

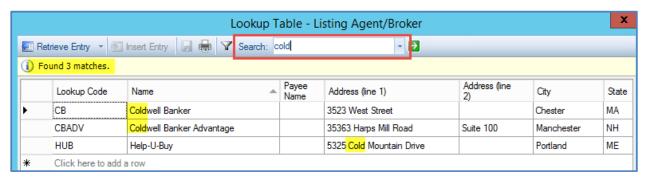
You can sort on any column in a Lookup Table, but you can only sort by one column at a time.

If a Lookup Table has a large number of entries, there are two ways to help you find information. You can:

- Use the Quick Search field
- Use the Filter Icon

Using the Quick Search Feature

When you enter the search criteria in the Quick Search field, the system will search for the data in all of the columns for this Lookup Table. The fastest way to generate results is to press the Enter key, but you can also click the Execute search icon.



The results display, and the number of items that match your search criteria is shown.

All of the items that have been returned have san in one or more of the columns. The first two items have "cold" in the Name column. The third item has "cold" in the Address column.



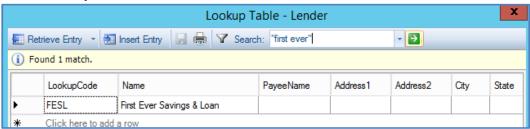
Most users prefer to search by name when using Lookup Tables for contacts.

When searching for the name of a company with multiple words using the Quick Search field, you may need to place the name in quotation marks. Otherwise, the system will look for both words individually.

For example, of we enter first ever (without quotation marks) we find *Best Ever Lender, First Bank and Trust* as well as *First Ever Savings & Loan*. The system searched for both words individually.



However, if we type "first ever" (in quotation marks) to locate the lender First Ever Savings & Loan and press Enter we find just 1 result:



Another good method when using the Quick Search is to search by the street address number since that is usually unique in tables.

There are certain symbols and generic words that cannot be used with the Quick Search feature. Even though the symbols and generic words may be in the table, they are not searchable when locating entries in the Lookup Tables.

For example, RE/MAX has a symbol in its name. The forward slash (/) is a symbol and is not searchable. The best way to search for RE/MAX is to search for max.

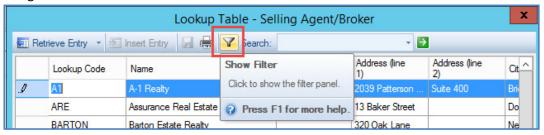
Generic words such as certain prepositions, articles, and pronouns are also not searchable.

For example, Bank of America contains the preposition of in its name. The word of cannot be included in the search. The best way to search for Bank of America would be to use the most unique word in the name, which is America.

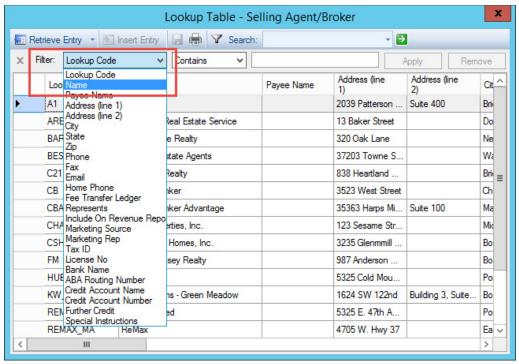


Using the Filter Feature

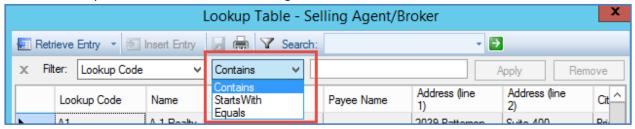
The second method of finding information in Lookup Tables allows the use of all symbols and generic words; using the Filter icon.



The Filter method allows you to choose the column in which to search. The most commonly searched column is the Contact Name column.



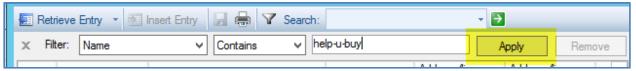
This list allows you to choose different matching criteria.



The most commonly used is Contains, which provides you with the most results. You can change to Starts With or Equals in order to produce a more precise search.

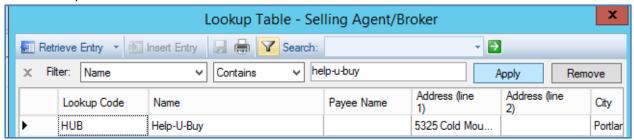


Click the Apply button to begin the search.

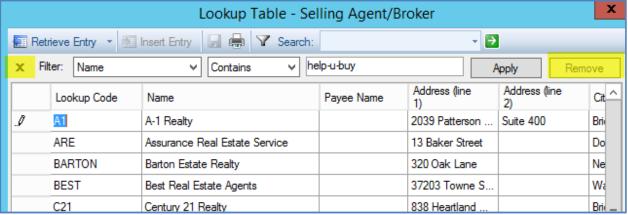


Note that you cannot press the Enter key when using the Filter.

Unlike the in Quick Search method, you can use generic words and symbols when using the Filter. For example, it found Help-U-Sell.



To clear the Filter and perform a new search, click the Remove button. The Filter resets for the Lookup Table.



It is important to also remember that neither the Quick Search nor the Filter is case sensitive, so it is easiest to enter your search text in lower case.

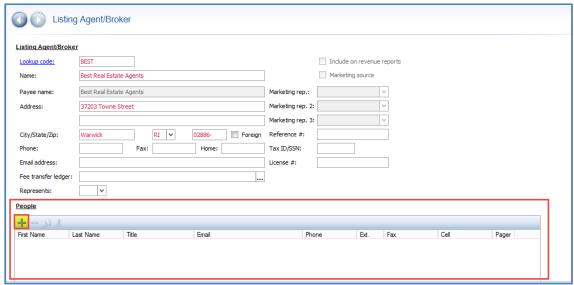


Adding People to the Contact screens

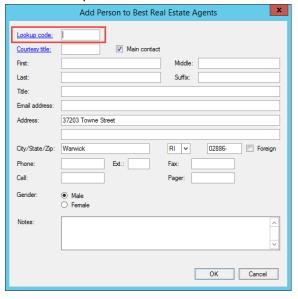
Note that the Contact screens are divided into 2 sections. The top section is for the Company information. The People section is where you enter the person.

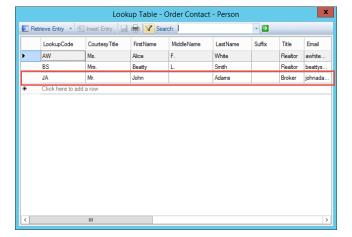
You always need to enter the Company first and then the Person. For example, if you wanted to add John Adams the Realtor who works for Best Real Estate Agents, you would first enter the Company name at the top and then add John Adams at the bottom.

Use the to add a Person:



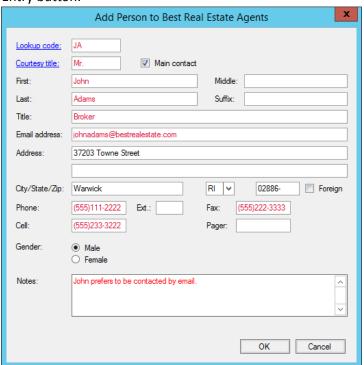
This opens the Add Person dialogue box. You can manually key in contact information but there is also a Lookup table for People:

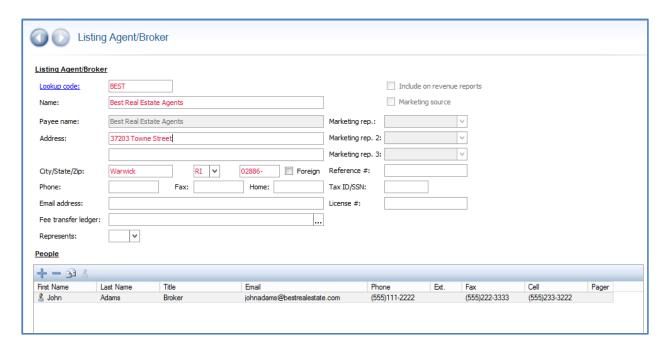






Double-click anywhere on the line of the entry you want to select, or click the row, and then click the Retrieve Entry button.



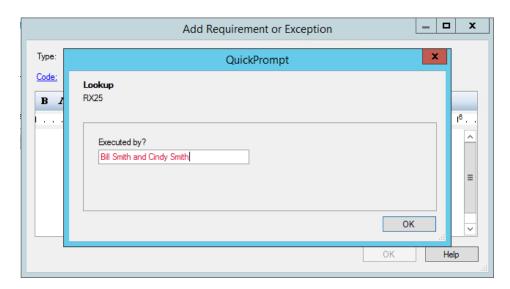


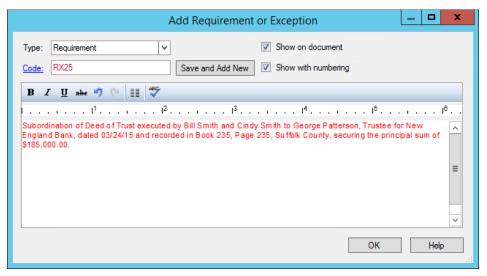
You can add as many People to this section as needed. For instance, if the Realtor had an assistant that you want to list or there is a team of Realtors.



Using Prompts in Lookups

When lookup entries include prompts, and an entry is retrieved the quick prompts dialog(s) appear. Answer the prompt(s). Click **OK** to continue. The responses appear in the order.





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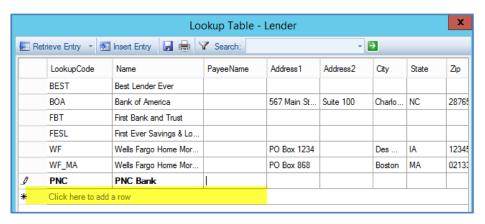


Adding Lookup Entries

Add an entry two ways: direct data entry and extracting data from an order into the lookup table.

Direct Data Entry

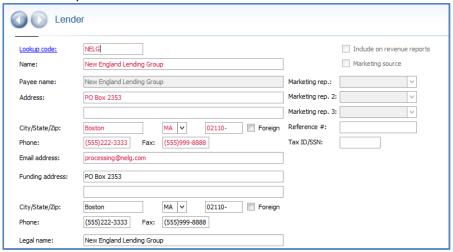
- 1. Select the last row in the grid of the Lookup dialog. This is an empty row.
- 2. Enter data in each row. Use the arrow keys to navigate the grid. You can add as many rows as needed.



Using Data from an Order

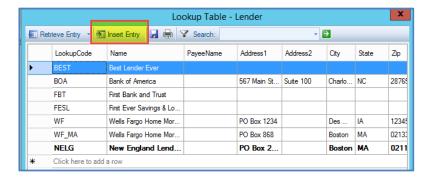
The second way to add entries is using data from an order and adding or Inserting it into the lookup table. Input data into the order's fields, then access the lookup table from the key field.

Here, a Lender's information has been entered on the screen. Click the blue **Lookup code** hyperlink or press **F9** in the Lookup code field.

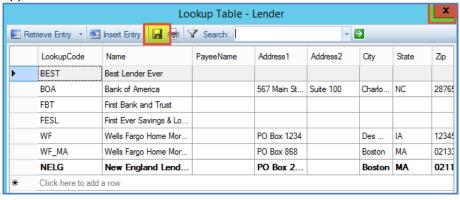




Click Insert Entry. ProForm inserts user-entered data only from the order into the appropriate columns.



All new entries appear in bold text until they are saved. You will be prompted to save when you click the X in the upper-left hand corner but can also use the Save icon.



Updating Entries Using Insert Entry

If you have information to update to a Lookup table entry, you can click directly in the table to change this. If you have updated this information in your order already, you can click the blue hyperlink for the lookup table or press F9. Click **Insert Entry. A** message appears when inserting data from an order and a matching entry already exists for the key field only. The following options are provided: **Yes** or **No**.



Click Yes to update the existing entry. Click No to return to the order with no changes.



Deleting Lookup Entries

To delete an entry in the lookup table, select one entry at the beginning of the row.

- 1. Press the **Delete** key. A prompt appears to confirm the deletion.
- 2. Respond **Yes** and the entry is removed from the grid and deleted when the order is saved.
- 3. Respond **No** and the entry remains displayed in the grid and no changes occur.



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